

Policies

FULLY-EQUIPPED HOME & VILLA LODGING

All properties offer central heating, air conditioning and kitchens including dinnerware, cookware, flatware, dishwasher, coffee maker, blender and microwave. Telephone, VCR and/or DVD Player, AM/FM radio, washer/dryer and color cable TV are standard. Starter sets of paper towels, toilet paper, dishwashing and laundry detergent, and bath soap are also provided, as are bed linens, bath towels and departure cleaning services (except on 2 night stays). Daily housekeeping and extra linens, towels and supplies are available for a reasonable fee.

DEPOSITS & FEES

Only \$250 is collected at time of booking for Villas and 25% for Private Homes. The rental balance is required 60 days in advance for homes and 30 days in advance for villas. Final payments include 11.5% tax and 5% reservation fee and are non-refundable unless ResortQuest is able to rebook the property for the same dates and rate.

METHODS OF PAYMENT

We accept Visa, MasterCard, American Express and Discover cards. A credit card will be required at time of booking for all reservations. Other acceptable methods of payment include personal check, cashier's check, certified check and money order. All payments must be paid in U.S. dollars.

PROPERTY AVAILABILITY

When you confirm a reservation, a property will be assigned; however, no property request can be guaranteed. Should the accommodation become unavailable due to maintenance or is no longer available for rental, ResortQuest will provide alternative accommodations.

CANCELLATION POLICY

Cancellation received within 72 hours of booking will incur no penalty. After 72 hours, cancellations are subject to a non-refundable \$50 Processing Fee. Cancellations received within 30 days of arrival for villas or within 60 days for homes will result in forfeiture of all payments made. If the property rebooks for the same dates and rate a refund (less the processing fee) will be issued.

TRAVEL INSURANCE BENEFIT

Travel Insurance is available at the time of booking. We highly recommend adding travel insurance for the many benefits the program offers ranging from cancellation, trip delays, medical emergencies, and even roadside assistance! The premium is just 6% of your stay. For additional details call CSA Travel Protection toll-free 866-221-0577.

SECURITY DEPOSIT PROTECTOR

Designed to protect our guests and property owners, our optional Security Deposit Protector (SDP) covers costs of accidental loss or damage to the contents of the rental property during your stay. SDP does not cover negligence or willful and wanton misconduct and is limited to a maximum coverage of \$1,500. The premium for this optional benefit is \$45. A credit card is required for damages not covered by or exceeding the insurance limit.

PROHIBITED VEHICLES AND PARKING LIMITS

Motorcycles, campers, RVs and boat trailers are not permitted. Seabrook has a strict vehicle pass limit for each property. If you plan to bring more than 2 cars, please check with Guest Services at 1-800-877-0837 to verify the number of cars and people your lodging permits.

DOG FRIENDLY

A few properties are now available for you and your best friend. A limit of two 75 lb dogs permitted per Dog Friendly property. All dogs must be registered and owners must agree to the term and conditions of our Dog Friendly Agreement. Dog Friendly properties are noted with a 

CHECK-IN TIME

Check-in is after 4:00 P.M. Due to our high standards for cleanliness, not all units will be ready for check-in promptly at 4:00. Keys to accommodations will not be dispensed until the property has been prepared for arrival (generally between 4:00 pm and 6:00 pm).

CHECK-OUT TIME

Check-out is no later than 10:00 A.M.

PRIVATE CLUB ON PRIVATE ISLAND

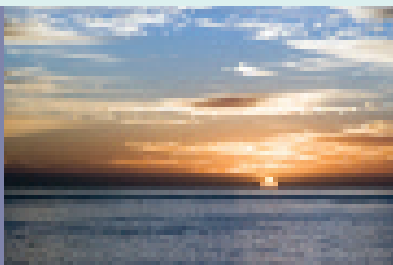
Please remember that as a guest at this private Club, certain dress and decorum rules apply, including:

- Beach apparel, t-shirts, blue jeans and beach shorts are welcome in the Beach Club's pool area, but not in the Island House dining room and Bohicket's Lounge.
- Tucked-in collared shirts are required on the golf courses.
- Gentlemen, please remove hats in the Island House dining room and Bohicket's Lounge.

AMENITY ACCESS & CHARGE CARDS

Seabrook is a cashless Club environment. Access to Club facilities requires an Amenity Card, which you pick-up at the Club office after check-in. Club facilities include tennis, golf, dining, recreation activities and oceanfront pools. Some Property Owners have paid for guests in their property to get a free Amenity Card. If you rent a property that does not include this free Amenity Card, but offers Club membership, ResortQuest will rebate you for the cost of the Card. Of course, user fees apply and are the responsibility of the Guest.

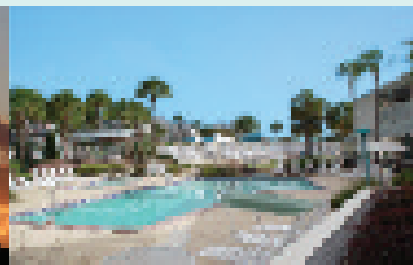
888-202-1341



From Sunrise



To Sunset



And in Between

Helpful Hints

OCCUPANCY

The individual making the reservation must be 21 years of age or older and must occupy the rental property the entire term of the reservation. Sorry, no house parties are permitted in any of our properties.

TRANSPORTATION

Airlines serving Charleston include American, Continental, Delta, US Airways, United Express, Northwest, and AirTran! We strongly recommend renting a car.

Check out our website for updated information or call our Guest Services Team.

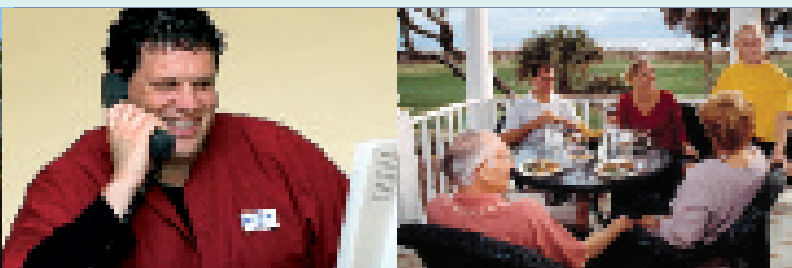
Be sure to ask about our Trip Cancellation Insurance Program.

SEABROOK ISLAND COMEBACK CLUBSM

After you've stayed with us once, you automatically become a member of our **Seabrook Comeback ClubSM**. Membership includes special incentives to return to Seabrook. You will receive a future mailing or email that explains Club benefits. Typical benefits include rental rate discounts, golf greens fees or tennis rebates, discounts on rental bikes and equipment and eligibility for a FREE vacation drawing.

RESORTQUEST

ResortQuest is a growing collection of top resort destinations represented in California, Colorado, Delaware, Florida, Georgia, Hawaii, Idaho, North Carolina, South Carolina, Utah and British Columbia.



We Work Hard

So You Can Relax